

Community update on Primary Health Care in Nackawic-Millville

February 2026

As you know, over the next five years, New Brunswickers will see a transformative change in the way primary health care is delivered as we transition to the Family Health Team model of care. Significant work continues across the province, and right here in Nackawic-Millville.

As part of our ongoing commitment to transparency and collaboration, we want to take this opportunity to update the community on the progress being made locally. Horizon remains focused on improving access to timely, team-based care for all residents, including those who are currently without a primary care provider.

Important information for the community

We're excited to see the construction underway at the Nackawic Community Health Centre as we prepare the space for the Nackawic Family Health Team. As construction moves forward, we know there is growing interest from community members about how to become a patient at the expanded site.

We kindly ask residents **not** to call the health centre regarding patient attachment.

If you *don't* have a primary care provider (physician or nurse practitioner): Please register with the province's central waitlist (www.nbhealthlink.ca). Those without a primary care provider who are on the provincial waitlist will be contacted and matched with a team in their community, as the teams are ready to attach new patients.

If you *have* a primary care provider (physician or nurse practitioner): You will continue to receive care as you normally do. Over time, we will introduce improvements and transformations to increase access and optimize capacity.

We will be onboarding patients directly from the NB Health Link list, and being registered is the only way to be considered for attachment.

Over time, the Family Health Team will introduce improvements and enhancements designed to increase access to care by building a robust team of allied-health workers who care for patients and their families together.

Next steps

As we continue to strengthen primary health care services in Nackawic-Millville, we know communities and citizens are eager to support this work. We're hearing that many want to know how they can help.

To help explain the changes underway, please refer to the one-page overview attached to this email (available in English and French).

If people are asking what they can do to be matched with a Family Health Team, please see key messages on the next page that you are welcome to share with your networks.

We appreciate your continued support as we make meaningful progress toward a stronger, more primary health care system of care in Nackawic-Millville, and throughout the province.

Key messages

Please do not call the health centre regarding patient attachment.

The Nackawic Family Health Team will be attaching patients from the provincial waitlist. By attaching patients from the provincial waitlist, we ensure fairness, transparency, and an organized approach.

If you *don't* have a primary care provider (physician or nurse practitioner): Please register with the province's central waitlist (www.nbhealthlink.ca). Those without a primary care provider who are on the provincial waitlist will be contacted and matched with a team in their community, as the teams are ready to attach new patients.

If you *have* a primary care provider (physician or nurse practitioner): You will continue to receive care as you normally do. Over time, we will introduce improvements and transformations to increase access and optimize capacity.

Please visit HorizonNB.ca/Primary-Care for more information.